Returns Policy

WITHDRAWAL METHODS

YCM-Invest operates a transparent returns policy. In the event that you wish to make a withdrawal, you can do so via the online portal or using a withdrawal form. Please contact Customer Support contact@ycm-invest.com if you require a withdrawal form.

RESPONSE TIME

Your request will be responded to within 5 business days once you have submitted your withdrawal request.

REQUIREMENTS

YCM-Invest does not permit third party payments. The bank account used in connection to a withdrawal must match the name used for your YCM-Invest account. YCM-Invest will not process a withdrawal request to a bank account that has not been nominated and verified.

We may in our discretion refuse any request if you have any actual or contingent liability to us or in respect of your Transactions, if any withdrawal would result in required limits on margin or Transactions being breached, if we reasonably consider your funds may be needed to cover any open positions and/or if you instruct us to pay to any account other than your account previously notified to us. We may set off against any amount held on your account or due to you the amount of any liabilities you may owe to us or to relevant third parties in respect of your Transactions.

Any violations of the Customer Agreement, Partnership Agreement or any other legal regulatory requirements, will not be subject to this returns policy. This policy can be modified or edited without prior notice.